

Privacy Policy

We collect and use personal data relating to users of our Megan's site and related services. You can visit our website without identifying yourself or disclosing any personal information. This policy was last updated 22nd May 2018.

Who are Megan's?

Megan's (Chelsea Fine Foods Ltd) is a company registered in the United Kingdom, with company number 8920708.

What data do we collect?

We may collect the following information from you:

- Name
- Contact information including email address
- Demographic information such as postcode, preferences and interests and potential other information provided through surveys, competitions and offers.
- Technical information, including Internet Protocol (IP) address used to connect to our wifi, login information, browser type and version, time zone setting, operating system and platform.

How do we collect your data?

If you contact us through our website or by email to provide feedback or to make a booking we will ask you for your name and email address, alongside information related to the restaurant visited and date. Correspondence may be retained to ensure that our standards are being met.

Your name and email address will be retained for marketing purposes if you choose to opt in to receive marketing communications. This database is maintained by our external email marketing provider, Campaign Monitor, access to which is password protected.

If you contact us through our website to apply for a job, we will ask you for your name, email address and contact telephone number, along with a cover letter and a copy of your CV. This is requested purely for recruitment purposes. If your application is processed further, it will be stored on our internal databases which are securely stored on our password-protected Dropbox. At the end of the recruitment process we will delete your CV.

What do we use this data for?

Primarily we use the collected data to provide service, but may also use for:

- Internal analysis and statistics including demographics and page views
- Respond to feedback
- Improving our products and services
- Sending marketing communications by email
- Booking tables for guests
- Market research

Disclosure of your personal data to third parties

We may disclose your personal data to the following parties for the purposes outlined above:

- Service providers
- Governmental bodies and law enforcement authorities if requested
- Other third parties where required or permitted by law

Storage and security of your personal data

Your personal data is stored in electronic records and/or our service providers. Whilst Megan's is based in the UK, our service providers may have servers located overseas, where the laws may be different to those of the UK.

By submitting your personal data you agree that we may transfer, store or process. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our website; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

We will retain your data on an ongoing basis unless you request that it is deleted.

Your rights

You have the right to ask us what we're using your data for, to have access to the data we store, to have your data updated or deleted, or to ask us not to process your personal data for marketing purposes.

We will inform you if we intend to use your data for marketing purposes or if we intend to disclose your information to any third party for such purposes.

You can exercise these rights at any time by contacting us using the details below.

Removal of your details

You may request removal of your personal information or opt out of marketing communications from us at any time by unsubscribing from our newsletter or by emailing Amy on amy@megans.co.uk

Megan's may still retain certain anonymised aspects of your personal details for our internal business purposes such as maintaining records of our dealings with you and analysis and statistics.

Access to your details

If you would like to access a copy of any personal data which Megan's holds about you, please send a request by email to amy@megans.co.uk

You have the right, in certain circumstances, to object to Megan's processing your personal data or to request that your personal data is corrected or deleted. Please contact us to discuss this as required.